

HEALTH INFRASTRUCTURE

REF Communications and Engagement Report

Royal Prince Alfred (RPA) Hospital Redevelopment

17/06/2024

Version Number 1

Consultation

The NSW Government has committed \$940 million to the redevelopment of Royal Prince Alfred (RPA) Hospital to deliver a new hospital building and refurbishment of existing spaces.

Health Infrastructure (HI) is proposing to carry out works within the RPA Hospital East campus, located at 12 Missenden Road, Camperdown NSW 2050 (Lot 1000 in DP 1159799), comprising the addition of a new plant level to the roof of the Molecular Imaging Department (Building 89).

The proposed activity comprises:

- Removal of the existing Level 6 Mechanical Plant and making good;
- Penetrations for new services within the plant room;
- Building interface works to the existing adjacent campus buildings where impacted;
- Construction of new structure for lightweight steel roof, gutter, fascia works and associated aluminium walkway systems;
- Construction of new façade enclosure to plant room with a steel frame and metal stud framing;
- New façade system with the inclusion of a Solid Aluminium Cassette Cladding and Acoustic louvres;
- New construction of fire rated walls; and
- Finishes within plant area as required.

The works are proposed to be approved via Part 5 of the Environmental Planning and Assessment (EPA) Act 1979, which requires a Review of Environmental Factors (REF) to be completed.

Per the required REF consultation process, notification letters were provided to adjoining occupiers and local Council in advance of the work taking place. The notification letter was accompanied by a map to indicate the location of the works to be undertaken and included scope and mitigation advice.

The notification letters had contact details should the stakeholders have any questions or concerns in relation to the works.

Consultation and engagement objectives

The Health Infrastructure (HI) and Sydney Local Health District (SLHD) objectives that underpin the approach to communications and engagement for the RPA Redevelopment are:

1. Genuine and meaningful engagement across the lifecycle of the project to ensure local voices inform key outcomes
2. Build on critical and long-established relationships to engage in the RPA project
3. Garner support for key operational changes required to facilitate the delivery of the project
4. Build awareness of RPA Redevelopment
5. Demonstrate to staff they are valued partners and that their feedback informs the planning process
6. Ensure accurate, timely and regular information is disseminated to staff and other key stakeholders
7. Highlight benefits and drivers for the project, including future health, educational, research and employment opportunities

Consultation undertaken

Talking to the community is a vital part of our planning and delivery process that complements our consultation with hospital staff, clinicians and consumers.

We have worked closely with our community, staff, clinicians and consumers to share project information, updates and ask for feedback via community information sessions, surveys, online meetings, project displays in the hospital foyer, regular updates on our project websites, letter-box drops to our neighbours, and regular e-newsletters.

To date, the following engagement has been successfully delivered by the project team:

Activity/milestone	Date	Description	Tools
RPA Redevelopment engagement survey	March 8 - May 1 2022	<p>Captured early feedback from staff and community on what they wanted within the hospital redevelopment and built project awareness.</p> <p>This initial engagement campaign was critical to establishing an ongoing dialogue and relationship between the project and external stakeholders.</p>	<p>Media release Website Intercept survey Posters Letterbox drop Doorknock Internal EDM SHLD Social posts HI LinkedIn Project email</p>
Concept design engagement	12 September - 14 September 2022	<p>Unveiling the projects concept designs to seek feedback from staff, community and key stakeholders on the new designs.</p> <p>These sessions provided a vehicle to celebrate the project milestone of publicly unveiling the concept designs and allowed for external feedback to continue to inform the project and schematic design.</p>	<p>Media release Website Briefing session Pop up sessions (Staff and community) Posters Letterbox drop Doorknock Internal EDM SLHD Social posts HI LinkedIn Project email</p>
Engagement for the temporary RPA helicopter landing site (HLS)	26 September – 29 September 2022	<p>Informed staff, community and key stakeholders on plans for the temporary relocation of helicopter operations to a temporary helipad and likely associated impacts.</p> <p>This allowed the project team to notify and inform targeted external stakeholders of the plans, its impacts and provided an avenue for impacted staff, stakeholders and members of the public to voice their questions, concerns and queries prior to the relocation and throughout the planning process.</p>	<p>Staff EDM Door knocks Letterbox drop Web update Newsletter Stakeholder briefings Project email</p>
Commencement of onsite enabling works	November 2022	<p>Event held to celebrate the announcement of Barpa's enabling works appointment.</p> <p>Following the announcement of Barpa's appointment, Uncle Brendan NSW Metropolitan Local Aboriginal Land Council conducted a traditional smoking ceremony in preparation for the commencement of enabling works. Traditional smoking ceremonies have been performed by Aboriginal people for tens of thousands of years as a way to cleanse and connect with the land, and ward off bad spirits.</p> <p>A newsletter was provided to the community via letterbox drop, information about the start of enabling works was uploaded on the RPA Redevelopment website and a EDM was sent to RPA staff.</p>	<p>Media release Letterbox drop Newsletter Doorknock Web update Social posts Staff EDM Project email</p>
Year in review 22	December	Thanked everyone who contributed and	Letterbox drop

	2022	took part in the engagement activities for the year. Provided an overview and celebration of the communications and engagement for 2022.	Newsletter Web update Staff EDM Project email Internal staff updates
SSDA on exhibition and animation release	February 2023	SSDA was placed on public exhibition. Animation released to showcase the project. Further details also provided as the enabling works are underway on site. This information was provided to the community and stakeholders to keep them informed and aware of project impacts and changes to campus as the works ramp up on site.	Media release Website Briefing session Pop up sessions (Staff and community) Posters Letterbox drop Doorknock Internal EDM SLHD Social posts HI LinkedIn Project email
Enabling works update (bridge commencement works)	Feb 2023	Communications package rolled out to provide details around the enabling works package and the impacts and details of the works.	Works notifications Wayfinding & signage plans Staff EDM Staff briefing Web update Project email
HLS	April 2023	Further information provided to inform staff, community and key stakeholders on plans for the temporary relocation of helicopter operations to a temporary helipad and likely associated impacts. This allowed the project team to notify and inform targeted external stakeholders of the plans, its impacts and provided an avenue for impacted staff, stakeholders and members of the public to voice their questions, concerns and queries prior to the relocation and throughout the planning process. This was done as a follow up to the sessions that were done in September 2022.	Staff EDM Door knocks Letterbox drop Web update Newsletter Stakeholder briefings Project email
Detailed design update	May 2023	Update provided to staff, stakeholders and the community on the project progress with a focus on the detailed design.	Website update Pop up sessions (Staff and community) Posters Letterbox drop Staff EDM SLHD Social posts HI LinkedIn Project email
Project update June	June 2023	Project update provided to keep stakeholders informed and up to date.	Newsletter Web update Letterbox drop Staff EDM Project Email
Project update	July 2023	Project update provided to keep stakeholders informed and up to date.	Newsletter Web update Letterbox drop Staff EDM Project Email
HLS Works	October 2023	Engagement and communications plan to	Briefings

commencing		inform staff and community that works will commence as part of the RPA Hospital Redevelopment, on the hospital's temporary helicopter landing site (HLS). The temporary helipad will be located on the roof of the multi-storey carpark off Hospital Road and Grose Street, south of the Queen Mary Building. The temporary helipad relocation is expected to be operational for approximately 24 months. Construction works details and impacts communicated.	Works notice Letterbox drop Door knock Project email Staff EDM
Planning approval and sod turn	October 2023	First sod turned by Minister for Health, Ryan Park. The \$940 million redevelopment of the Royal Prince Alfred Hospital is another step closer, following approval of the development application by the NSW Department of Planning and Environment (DPE). The approval marks a major milestone for the project which will enable site preparation works to commence ahead of main works construction. Communications and engagement pack to provide information on the milestone and an understanding of the works to come.	Media release Website Briefing sessions Pop up sessions (Staff and community) Letterbox drop Doorknock Internal EDM SLHD Social posts HI LinkedIn Project email
Year In Review 23	December 2023	Thanked everyone who contributed and took part in the engagement activities for the year. Provided an overview and celebration of the communications and engagement for 2023.	Letterbox drop Newsletter Web update Staff EDM Project email Internal staff updates
Works notifications	January 2024	Works notifications and construction updates with a forecast and summary of works have been issued since October 2023 (planning approval) and have continued for 2024.	Works notices Construction fortnightly updates Fact sheets Wayfinding Staff EDM's Stakeholder briefings
Main works commencing	March 2024	A project update was provided to stakeholders, this included pop ups for staff and community, works notices and newsletters.	Work notices Construction fortnightly updates Fact sheets Wayfinding Staff EDM's Pop up's
Northern arrival closure	April 2024	Consultation was undertaken to ensure that all consumers, staff and visitors were across the changes.	Wayfinding Floor decals Works notices Posters Staff briefings Volunteer briefings
Construction Communication	Ongoing	Main works commenced on site in 2024. Works notices have been provided to ensure stakeholders are across all impacts occurring on site and are able to reach out and ask questions about the redevelopment if they need to. A fortnightly update is issued and provided on the project website. An interactive map has been established to provide a one stop shop for all impacts associated with the project. This is linked on the website and is updated regularly.	Works notices Web updates Interactive map Letterbox drop Door knocks Briefings Construction fortnightly updates

		Briefings, door knocks, letterbox drop and community pop up sessions are held as required to ensure there is an opportunity to ask questions and find out further information.	
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Consultation and engagement activities undertaken in relation to the proposed REF scope of works is detailed below at Table 1 and 2.

Project User Groups:

Keeping the needs of our patients - both current and future - at the core is a key focus of our Project User Groups (PUGs). A PUG is comprised of clinical and non-clinical staff, project representatives, and representatives such as consumers.

Since late 2021, the project has held more than 100 PUG meetings across multiple departments within RPA Hospital. Our PUGs develop the designs of all future hospital spaces, which involves extensive consultation between staff, community groups, architects and the project team. There are around 40 hospital teams involved, and each meets regularly to help ensure our future services and spaces deliver the highest quality care for both patients and staff.

Connecting with Country:

This consultation is based on engagement with Aboriginal representatives and community practitioners local to place. It aims to draw out knowledge, protocols, history, culture and the contemporary stories of Aboriginal communities, for co-designed interpretation from the beginning to the end of projects. The objective is transformational design thinking informed by the Aboriginal worldview.

A collaborative engagement approach will be undertaken with local Aboriginal groups through authentic, thorough and ongoing consultation.

Table 1: Agencies and stakeholders notified

The REF scope of works was notified to the stakeholders listed below and to council for a period of 21 days in accordance with noted provisions of the State Environmental Planning Policy (Transport and Infrastructure) 2021 (T&I SEPP) as outlined in attached notification letters.

Stakeholder	Relevant section of T&I SEPP
119-143 Missenden Road, Camperdown (Chris O'Brien LifeHouse)	Section 2.62
19 Carillon Avenue, Camperdown (St Andrews College)	Section 2.62
10 Missenden Road, Camperdown (St Johns College)	Section 2.62
GPO Box 191 Sydney NSW 2001 (City of Sydney Council)	Section 2.62
Shop 3/8B Missenden Road, Camperdown (Missenden Road Post Office)	Section 2.62
90-92 Church Street, Camperdown (Buddhist Library)	Section 2.62
59 Missenden Road, Camperdown (Institute of Rheumatology & Orthopaedics)	Section 2.62
130 Carillon Avenue, Camperdown	Section 2.62
10 Missenden Road, Camperdown (7-Eleven)	Section 2.62
8 Missenden Road, Camperdown	Section 2.62
22-33 Carillon Avenue, Camperdown	Section 2.62
3 Parramatta Road, Camperdown	Section 2.62
3010 Parramatta Road, Camperdown	Section 2.62
114 Church Street, Camperdown	Section 2.62

The notification was distributed as follows:

- Via a letterbox to the above occupiers (approximately 1600 letterboxes) on 22 May 2024, with notification period closure of 12 June 2024.
- Via email to City of Sydney Council on 22 May 2024, with notification period closure of 12 June 2024.
- Copies of the notification letters are provided.

During the 21 day notification period, there were nil responses received from the neighbours. A response was received from City of Sydney Council during the notification period. Details are provided below:

Table 2: Outcomes of consultation

Issue raised	Date received	Response	Reference
City of Sydney responded and requested a copy of the REF and architectural plans.	12/06	<p>In response to request for further information. The following was provided:</p> <ul style="list-style-type: none">• Proposed site plan• Plans & roof layout• Elevations & sections• Heritage impact letter <p>City of Sydney then provided the following to HI on receipt of response:</p> <p>Thank you for notifying the City of RPA's intention to undertake the below works permitted without consent. The City has reviewed the documentation you provided and raises no objection.</p> <p>No further action required.</p>	Closed out



22 May 2024

City of Sydney Council c/o Monica Barone
Chief Executive Officer
City of Sydney Council
GPO Box 1591
Sydney NSW 2001

Attention: Monica Barone

RE: Notification of Activity – Royal Prince Alfred Hospital – Construction of new Plant Room on Level 6 of Building 89

Dear Monica,

Health Infrastructure (HI) is proposing to carry out works within the Royal Prince Alfred Hospital East campus, located at 12 Missenden Road, Camperdown NSW 2050 (Lot 1000 in DP 1159799), comprising the addition of a new plant level to the roof of the Molecular Imaging Department (Building 89).

The proposed activity comprises:

- Removal of the existing Level 6 Mechanical Plant and making good;
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- New façade system with the inclusion of a Solid Aluminium Cassette Cladding and Acoustic louvres;
- New construction of fire rated walls; and
- Finishes within plant area as required.

For your information, a plan indicating the location of the work is below. Note the primary area of proposed activity is shown in orange within a red circle.

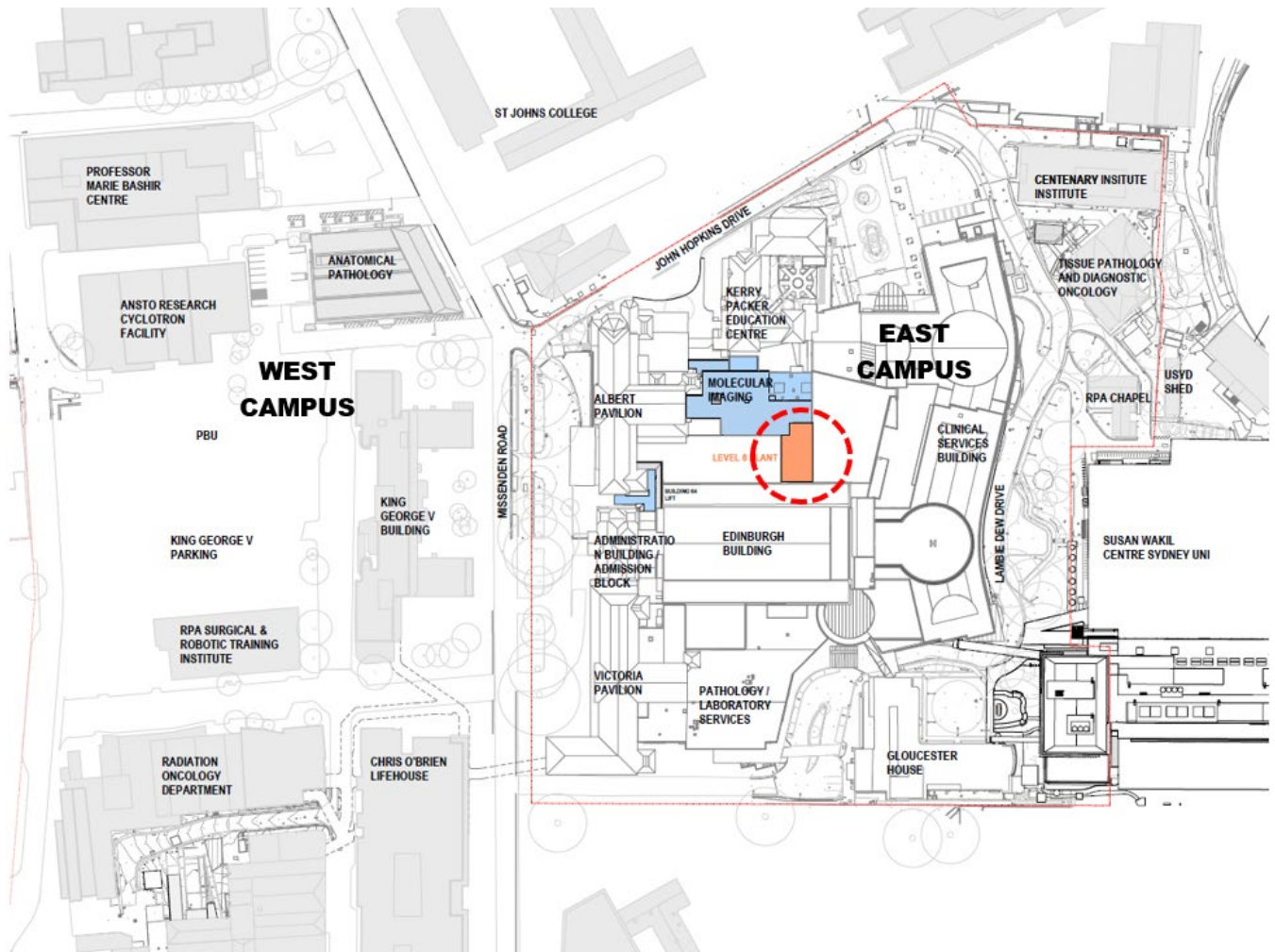


Figure 1 Primary location of proposed works at RPA Hospital

Note: Proposed area shown in orange and indicated by a red circle.

While this proposal does not require development consent from Council, we are required to assess its likely impacts in accordance with Part 5 of the Environmental Planning and Assessment Act 1979. In accordance with Section 2.62 of the State Environmental Planning Policy (Transport and Infrastructure) 2021, we are notifying Council of our intention to carry out the activity and ask that you provide any comments on the proposal within 21 days from the date of this letter. These comments will then be considered in our assessment of the proposal.

If you wish to comment on the proposal, please provide your feedback to Adrian Timp, Senior Project Director at rpaparedevelopment@health.nsw.gov.au.

Yours sincerely,

Adrian Timp

Senior Project Director

Health Infrastructure



22 May 2024

Attention: Occupier

RE: Notification of Activity – Royal Prince Alfred Hospital – Construction of new Plant Room on Level 6 of Building 89

Dear Occupier,

Health Infrastructure (HI) is proposing to carry out works within the Royal Prince Alfred Hospital East campus, located at 12 Missenden Road, Camperdown NSW 2050 (Lot 1000 in DP 1159799), comprising the addition of a new plant level to the roof of the Molecular Imaging Department (Building 89).

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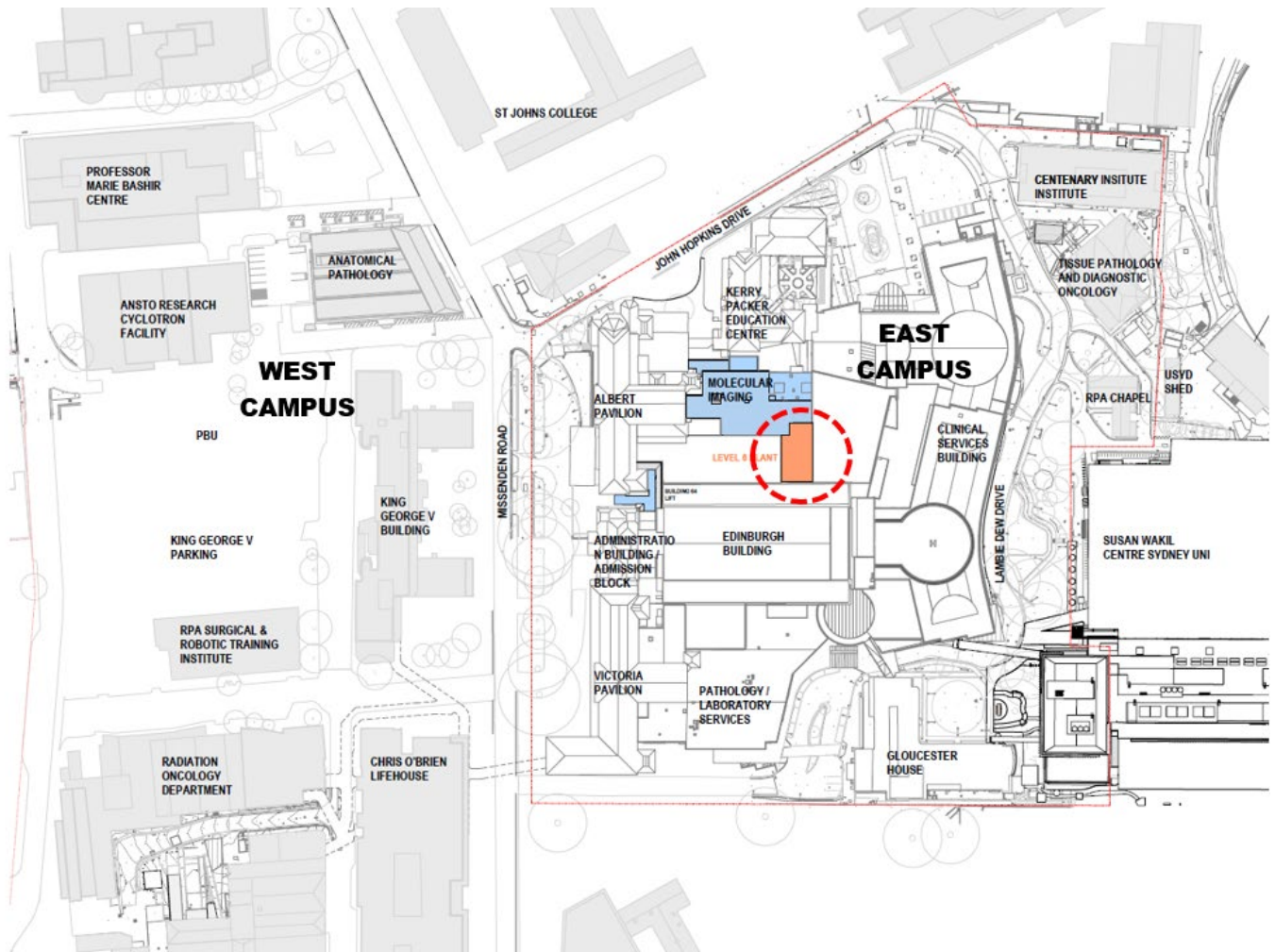


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If you wish to comment on the proposal, please provide your feedback to Adrian Timp, Senior Project Director at rpadevelopment@health.nsw.gov.au.

Yours sincerely,

Adrian Timp

Senior Project Director

Health Infrastructure